



# Xerox<sup>®</sup> VersaLink<sup>®</sup> C500 Colour Printer

VersaLink C500 Colour Printers are built on Xerox<sup>®</sup> ConnectKey<sup>®</sup> Technology. For more information, go to [www.connectkey.com](http://www.connectkey.com).

| System Specifications  | VersaLink C500/N  | VersaLink C500/DN |
|--|---|-------------------|
| <b>One-sided Speed</b><br>8.5 x 11 in.<br>A4 / 210 x 297 mm<br>8.5 x 14 in. / 216 x 356 mm | Up to 45 ppm colour and black and white<br>Up to 43 ppm colour and black and white<br>Up to 37 ppm colour and black and white   |                   |
| <b>Two-sided Speed</b><br>8.5 x 11 in.<br>A4 / 210 x 297 mm<br>8.5 x 14 in. / 216 x 356 mm | Up to 44 ppm colour and black and white<br>Up to 42 ppm colour and black and white<br>Up to 22 ppm colour and black and white   |                   |
| <b>Monthly Duty Cycle<sup>1</sup></b>  | Up to 120,000 pages / month <sup>1</sup>  |                   |
| <b>Recommended Average Monthly Print Volume<sup>2</sup></b>                                | Up to 8,000 pages   |                   |
| <b>Hard Drive</b>  | Optional 250 GB HDD   |                   |
| <b>Processor</b>   | 1.05 GHz  |                   |
| <b>Memory</b>  | 2 GB  |                   |
| <b>Connectivity</b>  | Ethernet 10/100/1000 Base-T, High-speed USB 3.0, Wi-Fi 802.11n and Wi-Fi Direct with optional Wi-Fi Kit (concurrent wired and wireless connections supported), NFC Tap-to-Pair                                  |                   |
| <b>Controller Features</b>   | Configuration Cloning, Xerox Extensible Interface Platform <sup>®</sup> , Xerox App Gallery, Xerox <sup>®</sup> Standard Accounting, Role Based Permissions, Convenience Authentication Enabled, Online Support |                   |
| <b>Device Specifications</b>   |   |                   |
| <b>Electrical Requirements</b>   |   |                   |
| North America  | Voltage: 110-127V -10% / +6%<br>Frequency: 50/60 Hz +/-3%, 12A  |                   |
| Europe   | Voltage: 220-240V +/- 10%<br>Frequency: 50 Hz +/-3%, 8A   |                   |
| <b>Power Consumption</b>   |   |                   |
| Continuous Printing <sup>4</sup>   | 730 watts or less   |                   |
| Ready / Standby Mode <sup>4</sup>  | 74 watts or less  |                   |
| Energy Saver / Sleep Mode <sup>4</sup>   | .9 watts or less  |                   |
| <b>Operating Environment</b>   |   |                   |
| <b>Required Temperature Range (Storage)</b>  | 32° to 95° F (0° to 35° C)  |                   |
| <b>Required Temperature Range (Operating)</b>  | 50° to 90° F (10° to 32° C)   |                   |
| <b>Required Relative Humidity</b>  | 15% to 85%  |                   |
| <b>Sound Power Levels</b>  | Operating: 7.17 B(A) or less; Standby 4.9 B(A) or less  |                   |
| <b>Sound Pressure Levels</b>   | Operating 56.2 dB(A) or less, Standby 33.6 dB(A) or less  |                   |
| <b>Boot Time (from Off to UI Ready)</b>  | As fast as 52 seconds   |                   |

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|  |  |                     |                     |                    |
|--|--|---------------------|---------------------|--------------------|
| <b>Warm-up Time (from Sleep to UI Ready)</b> | As fast as 11 seconds  |                     |                     |                    |
| <b>Dimensions and Weight (Unpackaged)</b>    | <b>Width</b>   | <b>Depth</b>        | <b>Height</b>       | <b>Weight</b>      |
| VersaLink C500/N                             | 16.9 in. / 427.4 mm  | 18.4 in. / 465.5 mm | 17.5 in. / 443.4 mm | 61 lb. / 27.6 kg   |
| VersaLink C500/DN                            | 16.9 in. / 427.4 mm  | 18.4 in. / 465.5 mm | 17.5 in. / 443.4 mm | 61 lb. / 27.6 kg   |
| 550-sheet Paper Tray                         | 16.5 in. / 420 mm  | 18.3 in. / 464.5 mm | 4.8 in. / 123 mm    | 4.1 lb. / 6.6 kg   |
| High Capacity Feeder                         | 28.5 in. / 724.2 mm  | 30.4 in. / 772.1 mm | 18.1 in. / 459 mm   | 43.4 lb. / 19.7 kg |
| Stand  | 28.5 in. / 724.2 mm  | 30.4 in. / 772.1 mm | 13.2 in. / 336 mm   | 37 lb. / 16.6 kg   |
| Caster Base                                  | 28.5 in. / 724.2 mm  | 30.4 in. / 772.1 mm | 3.5 in. / 90 mm     | 18.7 lb. / 8.5 kg  |
| <b>Dimensions and Weight (Packaged)</b>      | <b>Width</b>   | <b>Depth</b>        | <b>Height</b>       | <b>Weight</b>      |
| VersaLink C500/N                             | 22.8 in. / 580 mm  | 25 in. / 634 mm     | 23.9 in. / 607 mm   | 75 lb. / 34 kg     |
| VersaLink C500/DN                            | 22.8 in. / 580 mm  | 25 in. / 634 mm     | 23.9 in. / 607 mm   | 75 lb. / 34 kg     |
| 550-sheet Paper Tray                         | 21.1 in. / 535 mm  | 23 in. / 584 mm     | 9.8 in. / 248 mm    | 18.7 lb. / 8.5 kg  |
| High Capacity Feeder                         | 22.4 in. / 568 mm  | 26.1 in. / 663 mm   | 28 in. / 711 mm     | 83.8 lb. / 38 kg   |
| Stand  | 23 in. / 584 mm  | 24.8 in. / 629 mm   | 23.5 in. / 597 mm   | 57.3 lb. / 28 kg   |
| Caster Base                                  | 23 in. / 585 mm  | 24.4 in. / 619 mm   | 13 in. / 330 mm     | 39.7 lb. / 18 kg   |
| <b>Certifications</b>                        |  |                     |                     |                    |
|  | To view the latest list of certifications, go to <a href="http://www.xerox.com/OfficeCertifications">www.xerox.com/OfficeCertifications</a> .  |                     |                     |                    |
| <b>Print</b>                                 |  |                     |                     |                    |
| <b>First-print-out Time</b>                  | As fast as 10 seconds colour / 8.5 seconds black and white   |                     |                     |                    |
| <b>Print Resolution</b>                      | Up to 1200 x 2400 dpi  |                     |                     |                    |
| <b>Page Description Languages</b>            | PCL® 5e, 6<br>PDF<br>XPS<br>TIFF<br>JPEG<br>HP-GL<br>Adobe® PostScript® 3™   |                     |                     |                    |
| <b>Maximum Print Area</b>                    | 4 mm from edge of paper  |                     |                     |                    |
| <b>Print Features</b>                        | Application Defaults<br>Bi-directional Real-time Status<br>Booklet Creation<br>Draft Mode<br>Job Identification<br>Job Monitoring<br>Personal Print<br>Print from USB<br>Sample Set<br>Saved Job<br>Scaling<br>Secure Print<br>Skip Blank Pages<br>Store and Recall Driver Settings<br>Two-sided Printing (as default—DN only)<br>Xerox® Earth Smart Driver Settings |                     |                     |                    |
| <b>Print from USB</b>                        | Allows walk-up printing from Type A USB port<br>Supports direct printing from computer via Type B USB port<br>Supported file formats: PDF, JPEG, TIFF, XPS, PDF/A  |                     |                     |                    |

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|   |   |
|---|---|
| <b>Operating Systems</b>  | Windows®, 7, 8, 10, Server 2000, Server 2003, Server 2008, Server 2008 R2 Server 2012<br>Mac OS® version 10.10, 10.11, & 10.12<br>Citrix<br>Redhat® Enterprise<br>Linux®<br>IBM® AIX® 7.2<br>HP-UX® 11iv3<br>Oracle® Solaris 11.3<br>Fedora Core 24<br>SUSE® 13.2   |
| <b>Network Protocols</b>  | TCP/IP: HTTP/HTTPS, Internet Printing Protocol, LPR/LPD, Raw Socket Printing/Port 9100, IPv4/IPv6, WSD<br>LDAP<br>Bonjour® / AirPrint™<br>Most protocols not in use can be disabled   |
| <b>Administrative Protocols</b>   | DHCP, SNMP, WINS, HTTP, HTTPS, TLS, SNMP, MDNS  |
| <b>Fonts</b>  | PostScript fonts: 136<br>PCL fonts: 83  |
| <b>Mobile Solutions and Mobile Device Apps</b>  |   |
| <b>Xerox® Mobile Express Driver®</b>  | Makes it easy for mobile users to find, use and manage Xerox® and non-Xerox® devices in every new location. Plug into a new network, and Mobile Express Driver automatically discovers available printers and provides status and capability information. Save a list of “favourite” printers for each location, store application print settings for use on any printer in any network, and greatly reduce mobile support calls to IT.                                     |
| <b>Xerox® Global Print Driver®</b>  | A truly universal print driver that lets IT administrators install, upgrade and manage Xerox® and non-Xerox® devices from a single driver. It provides a consistent, easy-to-use interface for end-users, reducing the number of support calls, and simplifying print services management.  |
| <b>Apple® AirPrint®</b>   | Print email, photos and important office documents directly from an Apple iPhone® or iPad® with no drivers to install and no cables to connect. With AirPrint, an iPhone or iPad automatically locates and connects to the AirPrint-enabled device over the office Wi-Fi network.   |
| <b>Google Cloud Print™</b>  | Google Cloud Print connects print devices to the web, enabling users to print the applications they use every day from smartphones, tablets, Chromebook™ notebook computers and any other web-connected device.   |
| <b>Xerox® Print Service Plug-in for Android™ (Free at Google Play™ Store)</b>                   | The Xerox® Print Service Plug-in for Android KitKat (4.4 or greater) devices streamlines mobile printing without third-party apps or additional print drivers. You can easily print photos, Web pages and documents when your mobile device is connected to printers or multifunction printers using a wireless network. A robust print option set includes two-sided printing, stapling and secure code release. A free download is available from the Google Play™ store. |
| <b>Xerox® Print Management and Mobility Suite, Xerox® Print Management and Mobility Service</b> | Xerox® Print Management and Mobility Suite is a modular set of workflows designed to save customers time and money by providing effective control over their print fleet, while enabling worker productivity and mobility through a set of robust workflows. Xerox enables ultimate customer flexibility by offering these capabilities in both an on-premises server version and with a cloud based-version of this solution.  |
| <b>Software Solutions</b>   |   |
| <b>Xerox® ConnectKey® Apps (Found at the Xerox® App Gallery)</b>                                | Increase user productivity by simplifying and shortening everyday tasks. Unlike traditional software, ConnectKey Apps do not require a dedicated server, PC or IT resource. Instead, simply download these lightweight, serverless ConnectKey Apps to the ConnectKey-enabled device.  |

# Xerox® VersaLink® C500 Colour Printer

| Security   |  |
|--|--|
| <b>Standard Security Features</b>  | Firmware Verification<br>Security Certificate Management<br>Automatic Self-Signed Certificate Creation<br>Certificate Revocation List (CRL)/Online Certificate Status Protocol (OCSP)<br>Certificate Path Validation<br>Immediate Disk Overwrite (optional HDD)<br>AES 256-bit Encryption<br>FIPS 140-2<br>TLS/SSL<br>SNMPv3<br>Smart Card Enablement (CAC/PIV/.NET)<br>Detection of external programme falsification (XCP Plug-in)<br>Network Authentication<br>Access Controls<br>Role Based Permissions<br>Domain Filtering<br>IP Address Filtering<br>Port Filtering<br>Audit Log<br>Secure Print  |
| Accounting   |  |
| Xerox® Standard Accounting / Network Accounting (Standard)                               |  |
| <b>Tracking</b>  | Print usage  |
| <b>Accounting</b>  | <b>Xerox® Standard Accounting</b><br>Up to 9,999 User Accounts with HDD installed, 1,000 User Accounts without HDD installed<br><br><b>Network Accounting (Job Based Accounting)</b><br>Up to 1,000 User IDs; Up to 1,000 Account IDs<br>Up to 14,000 accounting records (transactions)  |
| <b>Features</b>  | <ul style="list-style-type: none"> <li>• Administrator can manage the feature via the Web User Interface or device control panel in tools</li> <li>• Administrator has the ability to import or export user accounts, Group Accounts, General Accounts and User limits via an industry standard CSV file</li> </ul>  |
| Accounting Options – Network Accounting (Allows central server to manage all accounting) |  |
|  | <ul style="list-style-type: none"> <li>• Enhanced network accounting with up to the minute data on how the system is being used</li> <li>• Comprehensive management and enterprise scale tracking and reporting of device usage</li> <li>• Numerous solutions are available through Xerox Alliance Partners. For details visit <a href="http://www.xerox.com">www.xerox.com</a></li> <li>• Security enhancements includes support for HTTPS protocol</li> <li>• Device requests account authentication from third party server enabling larger databases of users and accounts</li> <li>• Accept Authentication Login at control panel and pass to third party Networking Account</li> </ul> |
| Paper Handling   |  |
| Bypass Tray  |  |
| <b>Capacity<sup>3</sup></b>  | 150 sheets   |
| <b>Sizes</b>   | Custom sizes: 3 x 5 in. to 8.5 x 14 in. / 76 x 127 mm to 216 x 356 mm  |
| <b>Weights</b>   | 16 lb. bond to 80 lb. cover / 60 to 220 gsm  |
| <b>Types</b>   | Bond<br>Plain Paper<br>Cardstock<br>Custom<br>Envelopes<br>Hole Punched<br>Labels<br>Letterhead<br>Lightweight Cardstock<br>Pre-Printed<br>Recycled  |

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| Tray 1                                 |   |          |
|--|---|----------|
| Capacity <sup>3</sup>                  | 550 sheets  |          |
| Sizes                                  | Custom sizes: 3 x 7.5 in. to 8.5 x 14 in. / 76 x 190 mm to 216 x 356 mm   |          |
| Weights                                | 16 lb. bond to 80 lb. cover / 60 to 220 gsm   |          |
| Types                                  | Bond<br>Plain Paper<br>Cardstock<br>Custom<br>Hole Punched<br>Labels<br>Letterhead<br>Lightweight Cardstock<br>Heavyweight Cardstock<br>Pre-Printed<br>Recycled<br>Envelope |          |
| Up to Four Additional Trays (Optional) |   |          |
| Capacity <sup>3</sup>                  | 550 sheets  |          |
| Sizes                                  | Custom sizes: 3 x 7.5 in. to 8.5 x 14 in. / 76 x 190 mm to 216 x 356 mm   |          |
| Weights                                | 16 lb. bond to 80 lb. cover / 60 to 220 gsm   |          |
| Types                                  | Bond<br>Plain Paper<br>Cardstock<br>Custom<br>Hole Punched<br>Labels<br>Letterhead<br>Lightweight Cardstock<br>Heavyweight Cardstock<br>Pre-Printed<br>Recycled             |          |
| High Capacity Feeder (Optional)        |   |          |
| Capacity <sup>3</sup>                  | 2,000 sheets  |          |
| Sizes                                  | Letter/A4   |          |
| Weights                                | 16 lb. bond to 65 lb. cover / 60 to 176 gsm   |          |
| Types                                  | Bond<br>Plain Paper<br>Hole Punched<br>Letterhead<br>Lightweight Cardstock<br>Pre-Printed<br>Recycled   |          |
| Total Capacity                         |   |          |
| Standard Device Capacity <sup>3</sup>  | 700 sheets  |          |
| Total Device Capacity <sup>3</sup>     | 3,250 sheets  |          |
| Paper Output                           |   |          |
| Output Capacity <sup>3</sup>           | 500 sheets  |          |
| Automatic Two-sided Printing           | NA  | Standard |

## Xerox® VersaLink® C500 Colour Printer

| Device Management                                       |  |
|---|--|
| Xerox® CentreWare® Web Software                         |  |
|   | <ul style="list-style-type: none"> <li>• A Web-based server application for network administrators that permits web browser-based device management from any workstation, whether running Windows or UNIX or any other operating system</li> <li>• Works with any SNMP-managed printer from any manufacturer</li> <li>• Provides help with device discovery and installations, health checks and troubleshooting, and device upgrades, as well as basic accounting and asset management</li> </ul> |
| Xerox® Embedded Web Server – Integrated Device Web Page |  |
| <b>Device Status</b>                                    | <ul style="list-style-type: none"> <li>• Tray status/contents</li> <li>• Consumables status</li> <li>• Billing/Usage</li> <li>• Quick Links</li> </ul>   |
| <b>Print Queue Viewing</b>                              | Job print queue management—view and delete   |
| <b>Job Submission</b>                                   | Print-ready files (PS, PCL, PDF, XPS, JPEG)  |
| <b>Device Administration</b>                            | Allows simple, remote installation setting of configuration options and management of the device   |
| <b>Browsers</b>   | Microsoft® Internet Explorer® 11<br>Microsoft Edge™ 38<br>Mozilla™ Firefox® 48<br>Apple® Safari® 9.1<br>Google Chrome™ 52  |
| Remote Services   |  |
| <b>Xerox® Meter Assistant® Service</b>                  | Automates the process of collecting and submitting meter reads for tracking and billing of Xerox® device usage. Eliminates the need for time-consuming end-user involvement and ensures that meter reads are submitted to Xerox on time.   |
| <b>Xerox® Supplies Assistant® Service</b>               | Automatically orders supplies for Xerox® output devices based on actual usage, eliminating the need to manually manage supplies inventory.   |
| <b>MaintenanceAssistant</b>                             | Offers a fast (and free) way to resolve potential issues and receive assistance and automate the troubleshooting/repair process. Diagnostic data is sent to Xerox, allowing for problems to be solved faster with increased uptime.  |
| What's In The Box                                       |  |
|   | VersaLink C500 Colour Printer<br>Starter Capacity Print Cartridge: One of each (Cyan, Magenta, Yellow: 2,400 print capacity <sup>5</sup> , Black: 5,000 print capacity <sup>5</sup><br>Software and Documentation CD (Safety, Regulatory, Recycling and Disposal Guides, Print Drivers, and Warranty Statement)<br>Installation Guide<br>Quick Use Guides<br>Power cord  |

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| Supplies and Accessories  | Quantity                                   | Part Number |
|---|--|-------------|
| <b>Supplies</b>   |  |             |
| <b>Standard Capacity Print Cartridges</b>                             | Black: 5,000 standard pages <sup>5</sup>   | 106R03880   |
|   | Cyan: 2,400 standard pages <sup>5</sup>    | 106R03877   |
|   | Magenta: 2,400 standard pages <sup>5</sup> | 106R03878   |
|   | Yellow: 2,400 standard pages <sup>5</sup>  | 106R03879   |
| <b>High Capacity Print Cartridges</b>                                 | Black 12,100 standard pages <sup>5</sup>   | 106R03887   |
|   | Cyan: 5,200 standard pages <sup>5</sup>    | 106R03881   |
|   | Magenta: 5,200 standard pages <sup>5</sup> | 106R03882   |
|   | Yellow: 5,200 standard pages <sup>5</sup>  | 106R03883   |
| <b>Extra High Capacity Print Cartridges</b>                           | Cyan: 9,000 standard pages <sup>6</sup>    | 106R03884   |
|   | Magenta: 9,000 standard pages <sup>6</sup> | 106R03885   |
|   | Yellow: 9,000 standard pages <sup>6</sup>  | 106R03886   |
| <b>Routine Maintenance Items</b>                                      |  |             |
| <b>Drum Cartridges</b>  | Cyan: 40,000 pages <sup>6</sup>            | 108R01481   |
|   | Magenta: 40,000 pages <sup>6</sup>         | 108R01482   |
|   | Yellow: 40,000 pages <sup>6</sup>          | 108R01483   |
|   | Black: 40,000 pages <sup>6</sup>           | 108R01484   |
| <b>Waste Cartridge</b>  | 30,000 pages <sup>6</sup>                  | 108R01416   |
| <b>Accessories</b>  |  |             |
| <b>550-sheet Feeder</b>   |  | 097S04949   |
| <b>High Capacity Feeder (includes Caster Base)</b>                    |  | 097S04948   |
| <b>Cabinet</b>  |  | 097S04955   |
| <b>Stand/Casters (included with High Capacity Feeder and Cabinet)</b> |  | 097S04954   |
| <b>Productivity Kit with 250 GB HDD</b>                               |  | 497K18360   |
| <b>Wireless Network Adapter (Wi-Fi Kit)</b>                           |  | 497K16750   |

<sup>1</sup> Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis.

<sup>2</sup> Expected regular monthly throughput.

<sup>3</sup> Paper capacities are based on 20 lb. / 75 gsm stock; capacities will vary with different weight stocks.

<sup>4</sup> Power states defined per ENERGY STAR® Programme requirements for Imaging Equipment.

<sup>5</sup> Average standard pages. Declared Yield in accordance with ISO/IEC 19798. Yield will vary based on image, area coverage and print mode.

<sup>6</sup> Approximate pages. Declared yield will vary depending on job run length, media size/orientation and machine speed. For more information visit: <http://www.office.xerox.com/latest/SUPGL-01.pdf>.

Return spent imaging supplies through the Xerox Green World Alliance collection/reuse/recycling programme. For more information, visit [www.xerox.com/about-xerox/recycling](http://www.xerox.com/about-xerox/recycling).

For more information, visit us at [www.xerox.com/office](http://www.xerox.com/office)

Configurations vary by geography.